



**WMHNV INFORMATION SHEET:  
MENTAL HEALTH COMPLAINTS COMMISSIONER**

The Mental Health Complaints Commissioner was established under the Mental Health Act 2014 to protect the rights of individuals receiving treatment within Victoria's public mental health service. The MHCC also manages complaints relating to access to treatment and service delivery within specialist mental health services like psychiatric wards in hospitals, community mental health services and forensic mental health services.

You can call MHCC on 1800 246 054 (free from landlines) or 03 9032 3328 for more information or to make a complaint. For more information, head to the website:

<https://www.mhcc.vic.gov.au/complaints/thinking-about-making-a-complaint>